#### IN THE SUPREME COURT OF FLORIDA

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MAY 6 1987

CLERK, SUPREME COURT

By\_\_\_\_\_

IN RE: PETITION TO AMEND THE

RULES REGULATING THE FLORIDA

BAR

case no. 70,502

#### PETITION TO AMEND THE RULES REGULATING THE FLORIDA BAR

The Board of Governors of The Florida Bar hereby petitions the Supreme Court of Florida, pursuant to Rule 1-12.1, Rules Regulating The Florida Bar, to amend the Rules Regulating The Florida Bar and shows:

1. Official notice of filing this petition has been published in the April 1, 1987 edition of The Florida Bar News, as required by Rule 1-12.1, Rules Regulating The Florida Bar.

A copy of the official notice is attached hereto as Exhibit 1.

- 2. The amendments proposed in this petition have been approved by the Board of Governors of The Florida Bar.
- 3. The proposed amendments to Chapter 10, Rules Governing The Investigation And Prosecution Of The Unlicensed Practice Of Law, relate to the definition of the unlicensed practice of law.

Existing Rule 10-7.1(a)(5) defines UPL as "The unlicensed practice of law, as prohibited by statute, court rule, and case law of the State of Florida."

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The proposed amendment to Chapter 10, Rules Governing The Investigation And Prosecution Of The Unlicensed Practice Of Law, would delete Rule 10-7.1(a)(5) from Rule 10-7 Advisory opinions and transfer it to existing Rule 10-1.1 as Rule 10-1.1(b).

Along with changing the placement of the rule defining UPL [existing Rule 10-7.1(a)(5)], the proposed amendment would add language to the rule which would exempt certain conduct from constituting the unlicensed practice of law. The proposed addition to the existing rules would read as follows:

. . . For purposes of this chapter, it shall not constitute the unlicensed practice of law for nonlawyers to engage in limited oral communications to assist individuals in the completion of legal forms approved by the Supreme Court of Florida. Oral communications by nonlawyers is restricted to those communications essential to elicit factual information necessary for the completion of the form(s) and inform the individual how to file such form(s).

The Florida Bar submits the proposed amendment is necessary to help provide better access to the courts for those who are unable to afford an attorney or represent themselves without assistance.

This Court, in <u>The Florida Bar v. Brumbaugh</u>, 355 So.2d 1188 (Fla. 1978), carefully outlined those services nonlawyers could provide without engaging in the unlicensed practice of law. The Court's holding may be summarized as permitting nonlawyers to 1) sell "printed material purporting to explain legal practice and procedure to the public in general" and sample legal forms and 2) operate secretarial services and type forms for customers, if typists only copy the information given to them in writing by customers.

The Florida Bar v. Brumbaugh does not allow nonlawyers to engage in advising clients as to remedies available to them or otherwise assist in the preparation of legal forms. No personal legal assistance by the nonlawyer form seller is permitted, including the correction of errors and omissions.

The rule change proposed by The Florida Bar would permit nonlawyers to engage in those oral communications essential to elicit factual information necessary for the completion of forms approved by the Supreme Court of Florida and to inform the individual how to file such forms. However, personal contact between the service providing such forms and the customer, in the nature of consultation, explanation, recommendation, or advice will continue to be prohibited.

This Court, in <u>Brumbaugh</u>, restated its position of not attempting to formulate an all-encompassing definition of the practice of law in the interests of maintaining flexibility in the face of continuing changes in the business and social order. <u>Brumbaugh</u> at 1192, citing <u>State Bar of Michigan v.</u> Cramer, 249 N.W.2d 7.

The Florida Bar submits that a relaxing of the definition of unlicensed practice of law, as set out in the proposed amendment, would be beneficial as it will provide better access to the courts for those who most need it while continuing to provide protection for the public from those incompetent to give legal advice.

A copy of Chapter 10, Rules Governing The Investigation And Prosecution Of Unlicensed Practice Of Law, containing the proposed deletion, amendment and addition, is attached hereto as Exhibit 2.

4. The Florida Bar hereby requests oral argument on the proposed amendments included herein.

Respectfully submitted,

John F. Harkness, Jr.
Executive Director
Joseph J. Reiter, President
Ray Ferrero, jr., President-elect
Steven J. Uhlfelder, Chairman
Board Committee on Access to the

Legal System
Mary Ellen Bateman, UPL Counsel

The Florida Bar

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EXHIBIT 1

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### UPL definition, investigation, prosecution

The Florida Bar gives notice pursuant to Rule 1-12.1, Rules Regulating The Florida Bar, of amendment to Rule 10-1.1(b), Rules Governing the Investigation and Prosecution of the Unlicensed Practice of Law, as follows:

10-1.1 Generally

(b) Definition.

(1) UPL. The unlicensed practice of law, as prohibited by statute, court rule, and case law of the State of Florida. For purposes of this chapter, it shall not constitute the unlicensed practice of law for nonlawyers to engage in limited oral communication to assist individuals in the completion of legal forms approved by the Supreme Court of Florida. Oral communication by nonlawyers is restricted to those communications essential to elicit factual information necessary for the completion of the forms(s) and inform the individual how to file such form(s).

Rule 10-7.1(a)(5), Rules Governing the Investigation and Prosecution of the Unlicensed Practice of Law, has been deleted and included in Rule 10-1.1(b), Rules Governing the Investigation and Prosecution of the Unlicensed Practice of Law.

The Florida Bar gives notice pursuant to Rule 1-12.1, Rules Regulating The Florida Bar, of intention to file a petition for amendment to Rule 10-1.1(b) of the Rules Governing the Investigation and Prosecution of the Unlicensed Practice of Law, together with a copy of the proposed amendment on May 4, 1987.

EXHIBIT 2

1 Chapter 10

2	RULES	GOVE	RNING	THE	INVEST	rigation A	AND	
3	PROSECUTIO	N OF	THE	UNLIC	ENSED	PRACTICE	OF	LAW

## 4 10-1 Jurisdiction.

### 5 10-1.1 Generally.

- 6 (a) Pursuant to the provisions of article V, section 15, of
- 7 the Florida Constitution, the Supreme Court of Florida has inherent
- 8 jurisdiction to prohibit the unlicensed practice of law. All
- 9 references herein to "the Court" shall mean the Supreme Court of
- 10 Florida.
- 11 (b) Definition.
- 12 1. UPL. The unlicensed practice of law, as prohibited
- 13 by statute, court rule, and case law of the State of Florida. For
- 14 purposes of this chapter, it shall not constitute the unlicensed
- practice of law for nonlawyers to engage in limited oral
- 16 communications to assist individuals in the completion of legal
- forms approved by the Supreme Court of Florida. Oral communications
- 18 by nonlawyers is restricted to those communications essential to
- 19 elicit factual information necessary for the completion of the
- form(s) and inform the individual how to file such form(s).
- 21 (b) (c) The Florida Bar, as an official arm of the Court,
- 22 is charged with the duty of considering, investigating, and seeking
- 23 the prohibition of matters pertaining to the unlicensed practice of
- law and the prosecution of alleged offenders. The Court shall

establish a standing committee on the unlicensed practice of law and at least one circuit committee on unlicensed practice of law in each judicial circuit.

- (c) (d) The standing committee shall be appointed by the Court on advice of the board of governors of The Florida Bar and shall consist of at least fifteen (15) members, not less than five (5) of whom shall be nonlawyers. It shall be the duty of the standing committee to receive and evaluate circuit committee reports and make its findings and recommendations to the board of governors. The board of governors shall act upon said reports, findings and recommendations and determine whether or not litigation should be instituted in the court against any alleged offender. The board of governors may approve civil injunctive proceedings, referral to the appropriate state attorney for indirect criminal contempt prosecution, or such other action as may be appropriate.
- 40 (e) All appointments to the standing committee shall be
  41 for a term of three (3) years. No member shall be appointed to more
  42 than two (2) consecutive full terms. The members of the standing
  43 committee shall not be subject to removal by the Court during their
  44 terms of office, except for cause. Cause shall include unexcused
  45 failures to attend scheduled meetings, the number of which shall be
  46 set forth by the standing committee in an attendance policy.

### 47 10-2 Circuit committees.

48 10-2.1 <u>Generally</u>.

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49 (a) Each circuit committee shall be appointed by the Court 50 on advice of the board of governors and shall consist of not fewer

- 51 than three (3) members, at least one of whom shall be a nonlawyer.
- 52 A majority of a circuit committee shall constitute a quorum. The
- 53 terms of the members of circuit committees shall begin on the first
- 54 day of July and shall end on the next succeeding thirtieth day of
- June or at such time as their successors are appointed and
- 56 qualified. The expiration of the term of any member shall not
- 57 disqualify such member from concluding any investigations pending
- 58 before him or her. Any member of a circuit committee may be removed
- from office by the board of governors.
- (b) For each circuit committee there shall be a chairman
- 61 designated by the board of governors and a vice-chairman and
- 62 secretary designated by the chairman of each circuit committee. The
- 63 chairman shall be a member of The Florida Bar.
- 64 (c) It shall be the duty of each circuit committee to
- 65 investigate, with dispatch, all reports of unlicensed practice of
- 66 law and to make prompt written report of its investigation and
- 67 findings to the standing committee.
- 68 10-3 Standing committee.
- 69 10-3.1 Generally. The board of governors is delegated the authority
- 70 to appoint a chairman and vice-chairman of the standing committee,
- 71 both of whom shall be members of The Florida Bar. A majority of the
- 72 members of the standing committee shall constitute a quorum.
- 73 The duties of the standing committee shall include, but not
- 74 be limited to, the following:
- 75 (a) The consideration and investigation of activities which
- 76 may, or do, constitute the unlicensed practice of law;

- 77 (b) The supervision of the several circuit committees, which 78 shall include, but not be limited to:
- 79 (1) Prescribing rules of procedure for circuit 80 committees;

- 81 (2) Assigning reports of unlicensed practice of law for 82 investigation;
- (3) Reassigning or withdrawing matters previously
  assigned and exercising final authority to close cases not deemed by
  the standing committee to then warrant litigation for unlicensed
  practice of law and to close cases proposed to be resolved by cease
  and desist affidavit;
- 88 (4) Joining with a circuit committee in a particular 89 investigation;
- 90 (5) Assigning staff investigators, staff counsel and 91 voluntary bar counsel to conduct investigations on behalf of or in 92 concert with the circuit committees; and
- 93 (6) Suspending circuit committee members and chairmen 94 for cause and appointing a temporary circuit committee chairman 95 where there has been a suspension, resignation or removal, pending 96 the appointment of a permanent chairman by the board of governors.
- 97 (c) The reporting of recommendations to the board of 98 governors that litigation should be instituted in order to prevent 99 the unlicensed practice of law;
- 100 (d) The initiation and supervision of litigation authorized
  101 by the board of governors including the delegation of responsibility
  102 to staff counsel, assistant staff counsel or bar counsel to
  103 prosecute such litigation;

- (e) The giving of advice regarding the unlicensed practice
  of law policy to the officers, board of governors, staff, sections,
  or committees of The Florida Bar as requested; and
- (f) Furnishing any and all information, confidential records and files regarding pending or closed investigations of unlicensed practice of law to any state or federal law enforcement agency, the Florida Board of Bar Examiners, and Florida Bar grievance committees where there is or may be a violation of state or federal law or the Rules of Professional Conduct of The Florida Bar.
- 113 10-4 Investigations.

### 114 10-4.1 Powers, duties.

115 Upon receiving a written application of the chairman of 116 the standing committee or of a circuit committee alleging facts 117 indicating that a person or entity is or may be practicing law 118 without a license and that the issuance of a subpoena is necessary 119 for the investigation of such unlicensed practice, the clerk of the 120 circuit court in which the committee is located or the clerk of the 121 Supreme Court of Florida shall issue subpoenas in the name, 122 respectively, of the chief judge of the circuit or the chief justice 123 for the attendance of any person and production of books and records 124 before designated counsel or the investigating circuit committee or 125 any member thereof designated in such application at the time and 126 place within its circuit designated by the investigating circuit committee. Such subpoenas shall be returnable to the circuit court 127 128 of the residence or place of business of the person subpoenaed.

- like subpoena shall issue upon application by any person or entity under investigation.
- (b) Failure to comply with any subpoena shall constitute a contempt of court and may be punished by the Supreme Court of Florida or by the circuit court or the circuit to which the subpoena is returnable or where the contemnor may be found. The circuit court to which the subpoena is returnable shall have power to enter such orders as may be necessary for the enforcement of the subpoena.
- 137 (c) Each circuit committee and member thereof conducting
  138 investigations is empowered to take and have transcribed the
  139 testimony and evidence of witnesses who may be sworn by any person
  140 authorized by law to administer oaths.
- (d) The board of governors shall employ one or more
  assistant staff counsel and other necessary employees including
  investigators to assist the standing committee to carry out its
  responsibilities as prescribed herein.
- 145 10-5 Civil injunctions.
- 146 10-5.1 Proceedings generally.
- 147 (a) Complaints shall be by petition filed in the Supreme
  148 Court of Florida by The Florida Bar in its name.
- (b) Each such petition shall be processed in the Supreme
  Court of Florida in accordance with the following procedure:
- 151 (1) The petition shall not be framed in technical
  152 language, but shall with reasonable clarity set forth the facts
  153 constituting the unlicensed practice of law. A prayer for relief
  154 may be included in the petition, but shall not be required.

- 155 (2) The Court, upon consideration of any petition so 156 filed, may issue its order to show cause directed to the respondent 157 commanding said respondent to show cause, if there be any, why the 158 respondent should not be enjoined from the unlicensed practice of 159 law alleged, and further requiring the respondent to file with the 160 Court within twenty (20) days after service on him of the petition 161 and order to show cause a written answer admitting or denying each 162 of the matters set forth in the petition. The legal sufficiency or 163 the petition may, at the option of the respondent be raised by 164 motion to dismiss filed prior to or at the time of the filing of the 165 answer. The filing of a motion to dismiss prior to the filing of an 166 answer shall postpone the time for the filing of an answer until ten 167 (10) days after disposition of said motion. The order and petition 168 shall be served upon the respondent in the manner provided for 169 service of process by rule 1.070(b), Florida Rules of Civil 170 Procedure. Service of all other pleadings shall be governed by the provisions of rule 1.080, Florida Rules of Civil Procedure. 171
- (3) Any party may request oral argument upon any question of law raised by the initial pleadings. The Court may, in its discretion, set the matter for oral argument upon the next convenient motion day or at such time as it deems appropriate.
- (4) If no response or defense is filed within the time permitted, the allegations of the petition shall be taken as true for purposes of that action. The Court will then, upon its motion or upon motion of any party, decide the case upon its merits, granting such relief and issuing such order as might be appropriate; or it may refer the petition for further proceedings according to rule 10-5.1(b)(6).

- 183 (5) If a response or defense filed by a respondent
  184 raises no issue of material fact, any party, upon motion, may
  185 request summary judgment and the Court may rule thereon as a matter
  186 of law.
- 187 (6) The Court may, upon its motion or upon motion of
  188 any party, enter a judgment on the pleadings or refer questions of
  189 fact to a referee for determination. The referee shall be a circuit
  190 judge of the State of Florida.

- 191 (c) Proceedings before the referee shall be in accordance 192 with the following:
- 193 (1) The proceedings shall be held in the county where 194 the respondent resides or where the alleged offense was committed, 195 whichever shall be designated by the Court.
- 196 (2) Upon assignment of a cause for trial, the board of 197 governors shall appoint bar counsel to prosecute the cause before 198 the referee.
- (3) Witness subpoenas shall run in the name of the
  Court and shall be issued by the referee upon request of a party.
  Failure or refusal to comply with any subpoena shall be contempt of
  Court and may be punished by the Court or by any circuit court where
  the action is pending or where the contemnor may be found, as if
  said refusal were a contempt of that court.
- 205 (4) The Florida Rules of Civil Procedure, including
  206 those provisions pertaining to discovery, not inconsistent with
  207 these rules, shall apply in injunctive proceedings before the
  208 referee. The powers and jurisdiction generally reposed in the court
  209 under those rules may in this action be exercised by the referee.

- right, within sixty (60) days after the filing of the order of reference to a referee.
- 213 (5) Review of interlocutory rulings of the referee may 214 be had by petition to the Court filed within thirty (30) days after entry of the ruling complained of. A supporting brief and a 215 216 transcript containing conformed copies of pertinent portions of the 217 record in the form of an appendix shall be filed with the Court by a 218 party seeking such review. Any opposing party may file his 219 responsive brief and appendix containing any additional portions of the record deemed pertinent to the issues raised within ten (10) 220 221 days thereafter. The petitioner may file a reply brief within five 222 (5) days of the date of service of the opposing party's responsive 223 brief. Any party may request oral argument at the time his brief is 224 filed or due. Interlocutory review hereunder shall not stay the 225 cause before the referee unless the referee or the Court on its 226 motion or upon motion of any party shall so order.
- (6) At the conclusion of the hearing, the referee shall file a written report with the Court stating findings of fact, conclusions of law and recommendation for final disposition of the cause. The original record shall be filed with the report. Copies of the referee's report shall be served upon all parties by the referee at the time it is filed with the Court.
- 233 (d) Review by the Supreme Court of Florida.
- (1) Objections to the report of the referee shall be
  filed with the Court by any party aggrieved, within thirty (30) days
  after the filing of said report. If the objector desires, a brief
  in support of the objections may be filed at the time the objections
  are filed. Any other party may file a responsive brief within

- twenty (20) days of service of objector's brief. The objector may
  file a reply brief within ten (10) days of service of the opposing
  party's responsive brief. Oral argument will be allowed at the
  Court's discretion and will be governed by the provisions of the
  Florida Rules of Appellate Procedure.
- 244 (2) Upon the expiration of the time to file objections 245 to the referee's report, the Court shall review the report of the 246 referee, together with any briefs or objections filed in support of 2**47** or opposition to such report. After review, the Court shall 248 determine as a matter of law whether the respondent has engaged in 249 the unlicensed practice of law and whether his activities should be 250 enjoined by appropriate order and whether further relief shall be 251 granted.
- 252 (e) Nothing set forth in this rule shall be construed to
  253 limit the authority of the Court, upon proper application, to issue
  254 a preliminary or temporary injunction, or at any stage of the
  255 proceedings to enter any such order as to the Court may seem proper
  256 when public harm or the possibility thereof is made apparent to the
  257 Court, in order that such harm may be summarily prevented or
  258 speedily enjoined.

# 259 10-6 Confidentiality.

10-6.1 <u>File confidentiality access.</u> All unlicensed practice of law investigation matters including files, correspondence, preliminary investigation reports, interoffice memoranda, and records of investigations are confidential unless otherwise provided herein or ordered by the Court.

- 266 10-7.1 Procedures for issuance of advisory opinions on the
- 267 <u>unlicensed practice of law.</u>
- 268 (a) <u>Definitions</u>.
- 269 (1) <u>Committee</u>. The standing committee on the unlicensed practice of law, as constituted according to the directives contained in these rules.
- 272 (2) <u>Petitioner.</u> An individual or organization seeking 273 guidance as to the applicability, in a hypothetical situation, of 274 the state's prohibitions against the unlicensed practice of law.
- 275 (3) <u>Public notice</u>. Publication in a newspaper of 276 general circulation in Leon County, Florida, and in The Florida Bar 277 News.
- 278 (4) <u>Court.</u> The Supreme Court of Florida (or such other court in the State of Florida the Supreme Court may designate).
- 280 (5) UPL. The unlicensed practice of law, as prohibited
  281 by statute, court rule, and case law of the State of Florida.
- 282 Requests for advisory opinions. The committee shall 283 respond to written requests from all persons and entities seeking 284 advisory opinions concerning activities which may constitute the 285 unlicensed practice of law. Such requests shall be in writing addressed to The Florida Bar, Tallahassee, Florida 32301. 286 287 request for an advisory opinion shall state in detail all operative 288 facts upon which the request for opinion is based and contain the 289 name and address of petitioner.

290 (c) <u>Limitations on opinions</u>. No opinion shall be rendered 291 with respect to any case or controversy pending in any court in this 292 jurisdiction and no informal opinion shall be issued.

- 293 (d) <u>Services of voluntary counsel</u>. The committee shall be 294 empowered to request and accept the voluntary services of a person 295 licensed to practice in this state when the committee deems it 296 advisable to receive written or oral advice regarding the question 297 presented by the petitioner.
  - (e) <u>Conflict of interest</u>. Committee members shall not participate in any matter in which they have either a material pecuniary interest that would be affected by a proposed advisory opinion or committee recommendation or any other conflict of interest that should prevent them from participating. However, no action of the committee will be invalid where full disclosure has been made and the committee has not decided that the member's participation was improper.

### (f) Notice, appearance and service.

(1) At least thirty (30) days in advance of the committee meeting at which initial action is to be taken with respect to a potential advisory opinion, the committee shall give public notice of the date, time, and place of the meeting, state the question presented and invite written comments on the question. On the announced date the committee shall hold a public hearing at which any person affected shall be entitled to present oral testimony and be represented by counsel. Oral testimony by other persons may be allowed by the committee at its discretion. At the time of or prior to the hearing any other person shall be entitled to file written testimony on the issue before the committee.

- Additional procedures not inconsistent with this rule may be adopted by the committee.
- 320 (2) The committee shall issue either a written proposed 321 advisory opinion or a letter which declines to issue an opinion. No 322 other form of communication shall be deemed to be an advisory 323 opinion.

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- shall bear a date of issuance. The proposed opinion shall prominently bear a title indicating that it is a proposed advisory opinion and a disclaimer stating that it is only an interpretation of the law and does not constitute final court action. The committee shall arrange for the publication of the proposed advisory opinion within a reasonable time.
- (g) Service and judicial review of proposed formal advisory opinion.
- (1) The committee shall file a copy of the opinion and all materials considered by the committee in adopting the opinion with the clerk of the Court. The proposed advisory opinion, together with notice of the filing thereof, shall be furnished by certified mail to the petitioner.
- 338 (2) Within thirty (30) days of the filing of the 339 opinion the petitioner may file objections and a brief or memorandum 340 in support thereof, copies of which shall be served on the 341 committee. Any other interested person may seek leave of the Court 342 to file and serve a brief in accordance with this same procedure. 343 The committee may file a responsive brief within twenty (20) days of 344 service of the initial brief. The petitioner, as well as other 345 interested persons with leave of Court, may file a reply brief

- within ten (10) days of service of the responsive brief. At its
  discretion, the Court shall permit reasonable extension of these
  time periods. Oral argument will be allowed at the Court's
- otherwise govern the above methods of filing, service, and argument.

discretion. The Florida Rules of Appellate Procedure shall

- 351 (3) Upon the expiration of the time to file objections, 352 briefs, and replies thereto, the Court shall review the advisory
- opinion, regardless of whether any such objections are in fact made,
- 354 together with any briefs or objections filed in support of or in
- opposition to such opinion. Upon review, it shall approve, modify,
- or disapprove the advisory opinion, and the ensuing opinion shall
- 357 have the force and effect of an order of this Court and be published
- 358 accordingly. There shall be no further review of the opinion except
- 359 as granted by this Court in its discretion, upon petition to this
- 360 Court.

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361 10-8 <u>Immunity</u>.

- 362 10-8.1 Generally. The members of the committee and circuit
- 363 committees, as well as staff persons and appointed voluntary counsel
- 364 assisting those members, shall have absolute immunity from civil
- 365 liability for all acts in the course of their official duties.
- 366 10-9 Amendments.
- 367 10-9.1 Generally. Rules governing the investigation and prosecution
- of the unlicensed practice of law may be amended in accordance with
- 369 the procedures for amending the Rules Regulating The Florida Bar.